

Student Concern/Complaint Process

Student input regarding the programs, services, and operation of Beaufort County Community College (BCCC) are welcomed by the administration, faculty, and staff.

Step 1

Students with concerns or complaints (either verbal or written) regarding programs, services, and operation of BCCC should contact the following individuals:

Continuing Education

Chet Jarman Room 808A Building 8 252-940-6241 chetj@beaufortccc.edu

Facilities

Wesley Adams Room 209 Building 1 252-940-6423 wesleya@beaufortccc.edu

Instruction

It is recommended that a student discuss issues with their instructor(s) before proceeding to this step.

Arts & Science

Dixon Boyles Room B1-6 Building 1 252-940-6223 dixonb@beaufortccc.edu

Business/Human Services/Cosmetology/Early Childhood

Donna Dunn Room 111F Building 2 252-940-6335 donnad@beaufortccc.edu

Industrial Trades/Medical Lab Technology

Wesley Beddard Room 1C Building 1 252-940-6226 wesleyb@beaufortccc.edu

Learning Resources

Penny Sermons Room 104D Building 5 252-940-6243 pennys@beaufortccc.edu

Nursing

Laura Bliley Room 110 Building 3 252-940-6266 laurab@beaufortccc.edu

Safety

Hal Swindell Room 210 Building 1 252-940-6444 halgs@beaufortccc.edu

Student services

Admissions

Gary Burbage Room 909 Building 9 252-940-6233 garyb@beaufortccc.edu

Career Center

Sandria Mc Fadden Room 914 Building 9 252-940-6314 smcfadden@beaufortccc.edu

Counseling/Testing

Kim Jackson Room 925 Building 9 252-940-6221 kimj@beaufortccc.edu

Financial Aid

Harold Smith Room 905 Building 9 252-940-6219 harolds@beaufortccc.edu

Records/Registration

Camille Richardson Room 912 Building 9 252-940-6236 camiller@beaufortccc.edu

Student Support

Dorothy Jordan Room 13A Building 5 252-940-6287 dorothyj@beaufortccc.edu

Step 2

Students who feel that their concern/complaint has not been resolved by the individuals listed above may contact the dean responsible for that area of the college.

Step 3

Issues unresolved by Step 2 which affect a student's grades, eligibility to take courses, and/or participation in curricula or extra curricular programs and events may file an appeal with the Dean of Students Services following the "Student Right and Due Process" outlined in the BCCC catalog.